

*Is pleased to present the following educational sessions:*

## Certified Revenue Cycle Representative (CRCR) Study Group

**Tuesdays**  
**October 6 – November 10**  
**6 Session(s) 5:00pm – 6:30pm**



This series will be held as a webinar. The sessions will be recorded.

To gain access to the recordings, you must register for the event. Dial in information to be provided after registration.

**Objective: CRCR Certification**

The Certified Revenue Cycle Representative (CRCR) program helps set standards of performance for revenue cycle staff. By becoming certified in the CRCR program, you or your team has the designation that proves a comprehensive level of revenue cycle knowledge and expertise has been reached. This study group will prepare you for the CRCR exam being offered by HFMA National.

**Facilitators: Barbara Piascik, FHFMA, CHC**  
VP, Chief Compliance Officer, Bergen New Bridge Medical Center

**Christy Spencer, CHFP**  
Director, Revenue Cycle, Planned Parenthood Hudson Peconic

**Christina Santullo, CRCR**  
Director, Client Services, Quality Billing Service, Inc.

**Perry Santullo, FHFMA**  
President, Quality Billing Service, Inc.

**Kristen Zebrowski, CPA, FHFMA**  
Sr. Consultant, Healthcare Management Solutions, LLC

**Target Audience:**

Staff of Patient Access/Patient Financial Services/HIM/CDM/Financial Counseling, Managers, Supervisors and Coordinators and anyone interested in becoming a Certified Revenue Cycle Representative and enhancing their revenue cycle professional skills.

## CRCR Study Group

### 2020 Schedule

Tuesday,

- October 6** Revenue Cycle in Healthcare - Introduction
- October 13** Revenue Cycle in Healthcare – Introduction (*con't*)
- October 20** Pre-Service – Financial Care
- October 27** Pre-Service – Financial Care (*con't*)  
Time of Service – Financial Care
- November 3** Time of Service – Financial Care (*con't*)  
Post Service Financial Care
- November 10** Post Service – Financial Care (*con't*)  
Questions and Answers

### CRCR Study Group Registration Information

Study Guide is recommended.

Study Guide & Registration is included in HFMA membership

Non-member cost is \$399.00 plus \$25.00 registration fee

Link to purchase study guides: <http://www.hfma.org/Content.aspx?id=513>

To register, submit this form via email or fax – or

**REGISTER ONLINE** <https://cvent.me/YgaZvy>

hfma™ region 2

hfma  
hudson valley ny chapter